

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	5552169
<b>Application Number:</b>	10083263
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	4221
<b>Title of Invention:</b>	Customer satisfaction system and method
<b>First Named Inventor/Applicant Name:</b>	Vincent P. Vaccarelli
<b>Customer Number:</b>	62095
<b>Filer:</b>	Jeannette M. Walder/Cora Utley
<b>Filer Authorized By:</b>	Jeannette M. Walder
<b>Attorney Docket Number:</b>	A2038-US-NP XERZ 2 02261
<b>Receipt Date:</b>	19-JUN-2009
<b>Filing Date:</b>	25-FEB-2002
<b>Time Stamp:</b>	15:06:45
<b>Application Type:</b>	Utility under 35 USC 111(a)

### Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$130
RAM confirmation Number	1209
Deposit Account	240025
Authorized User	
The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows:	
Charge any Additional Fees required under 37 C.F.R. Section 1.21 (Miscellaneous fees and charges)	

**File Listing:**

Document Number	Document Description	File Name	File Size(Bytes)/Message Digest	Multi Part/.zip	Pages (if appl.)
1	Extension of Time	A2038-US-NP_Req_Ext_of_Time.pdf	68299 4e5c50f46691e99c32ff1ccce053bceda7f	no	1

**Warnings:****Information:**

2	Appeal Brief Filed	A2038-US-NP_Appeal_Brief.pdf	90013 7eb98bfadde441465fa5d0039c163b24d52789	no	19
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**Warnings:****Information:**

3	Fee Worksheet (PTO-875)	fee-info.pdf	30315 519fb73c1c7d8bbcd8205-251cfef09470491	no	2
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**Warnings:****Information:****Total Files Size (in bytes):**

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**New Applications Under 35 U.S.C. 111**

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

**National Stage of an International Application under 35 U.S.C. 371**

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

**New International Application Filed with the USPTO as a Receiving Office**

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.